

Security Operations

What is Security Operations (SecOps) ServiceNow Module?

Prioritize and remediate vulnerabilities and security incidents faster. Unify data and processes across IT, security, and risk teams.

Common challenges businesses experience without a SecOps implementation

- Anticipate threats with visibility across silos.
- An increase in workload that can cause burnout.
- Lack of visibility into your organizations network and IT structure. Having firewalls and anti-virus software systems are not enough to prevent cyber-attacks or any other malicious behaviour.
- Inability to respond quickly to minimize impact of evolving cyber threats. Attacks are only getting more sophisticated, quicker and even more frequent than before.
- Track performance and scale through automation.
- No action plan in place to mitigate the risk of potential data breaches and cyber security threats.



Respond faster!

Improve the speed and efficiency of your security response. With automation and orchestration, you can reduce the time spent on basic tasks.

Connect security and IT

Hand off tasks easily with a single platform across IT, security, and the business. Quickly identify, prioritize, and remediate changes that affect security and risk postures.

Know your security posture

Keep track of security with role-based dashboards and reporting. With Performance Analytics, you can enhance your view of your security posture and team performance.

ServiceNow Expertise

We are a ServiceNow Elite Partner, and we pride ourselves in bridging the gap between the business objectives and the ServiceNow platform. By designing a custom solution, and always maintaining quality, we ensure our clients get the most out of their SecOps solution.

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Why implement SecOps?

- Earlier detection and prioritization, using SecOps to concisely check segments of your enterprise.
- Analysis of your current SecOps implementation ensures you get true value from your investment by evaluating the effectiveness and efficiency of the SecOps processes, tools, and personnel to identify areas for improvement.
- Implementing SecOps can replace manual tasks, overcome threats and vulnerabilities with SOAR (security orchestration, automation, and response) and risk-based vulnerability management.
- Apply risk-based vulnerability management across your business' infrastructure and applications. Use collaborative workspaces for effective management of risks and IT remediation and increase the level of transparency.

Benefits of a well-developed SecOps environment

- Scale teams faster and smarter with intelligent automation such as machine learning. By implementing this SecOps solution into your organization you can increase process efficiency, improve customer experience, reduce overall time spent and human error made by employees.
- Triage, prioritize and assign vulnerabilities and incidents based on what matters most to the business - and know where you're vulnerable.
- Constant monitoring for malicious behaviour within an organization and can intervene before the data breach is experienced. Dealing with data breaches and cyber security threats are very costly, so increasing the preventative SecOps actions could save your organization a fortune.
- Ensure you can mitigate the threat as quickly as possible by implementing the 24/7/365 coverage SecOps solution in your organization.
- Use performance analytics to monitor, track, and report on work flows and processes across the enterprise—all the way down to individual analyst efficacy.
- It is vital to educate and train your employees in the event of a threat to mitigate the risks.

SecOps Health Check

The SecOps Health Check uses tools as well as Wrangu's extensive experience in the ServiceNow platform to help you:

- Evaluate your ServiceNow SecOps setup ensuring it is fit for future
- Analyse implementation in the context of your business goals
- Ensure you get full value out of your investment by creating a high-level strategic roadmap
- Drive your desired business outcomes

Wrangu provides trusted advisors to accompany businesses on their path to implement the Security Operations solution. Please feel free to [get in touch](#) with our experts.