

Proud Elite ServiceNow Partner

Flexible software solutions for integrated risk, security and privacy management



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Optimize your instance. Automate your processes. Protect your data.

How do you manage data privacy, security, and integrated risk in today's ever changing landscape? Risks have always been inherent in any business but in today's world of expansive digital processes, your organization is increasingly vulnerable to potential breaches. How do you ensure that you are not the next headline? Is your organization ready to handle this challenge?

At Wrangu we understand! We know that checking every spreadsheet and word document is a huge manual effort! Information and data are often scattered throughout your organization, and don't provide you with the transparency you require. Having manual and repetitive tasks can lead to mistakes. All these challenges in an ever-increasing competitive world stretching your resources to their limit.

Is your organization focused on the right areas? Are you ensuring your organization is doing everything it needs to in order to keep your data secure and protect the privacy of your employees and customers?

To help you with your privacy challenges Wrangu's team is comprised of well-versed professionals with extensive experience within various sectors of the data protection, governance risk and compliance, security operations, vendor risk and privacy industry.

Why our customers trust us

As an elite ServiceNow partner Wrangu works with businesses of all industries to help them navigate the complexities of the governance risk and compliance, and data privacy.



Built on ServiceNow

We are the only ServiceNow partner specialised solely in the areas of Integrated Risk Management, Vendor Risk Management, Security Operations and Business Continuity Management. We provide you with a comprehensive but flexible solution, designed to fit your company's needs.



Customer-Focused

Working together we build a roadmap based on your requirements, ensuring you receive a solution of the highest level of quality whilst providing the flexibility to meet your business needs. You are supported by a dedicated global team who ensure success from the initial consultation through to ongoing support.



Strong Expertise

Our team has the perfect blend of integrated risk, security and (data) privacy knowledge, industry expertise and deep technical software capability. Our breadth of expertise means we can usually satisfy our customers requirements using our software and ServiceNow modules.

Governance, Risk and Compliance



Respond to risk in real-time. Power your business with risk-informed decisions embedded in daily work —all on the Now Platform.

Why implement Governance, Risk and Compliance?

Risk Management

Continuously monitor to identify high-impact risks. Engage the first line through familiar user experiences and make better risk-based decisions.

Real-time monitoring

ServiceNow GRC identifies non-compliant controls, monitors high-risk areas, and manages the Key Risk Indicator (KRI) and Key Performance Indicator (KPI) library with automated data validation and evidence gathering.

Automate repetitive processes

Automate processes even across functional groups by defining a governance framework and test compliance controls. ServiceNow GRC helps manage your governance framework, including policies, laws and regulations, and best practices in one system, and maps them to controls.

Policy and Compliance Management.

Automate best practice lifecycles, unify compliance processes, and provide assurances around their effectiveness to better manage corporate compliance.

Regulatory Change Management.

Proactively manage regulatory changes to keep pace with ever-changing frameworks, guidelines, and best practices.

Flexible software for integrated risk, security and privacy management

Our ready-to-deploy software – built on ServiceNow - is suitable for every regulation, policy or process your business requires. Our software integrates seamlessly with ServiceNow modules such as Governance, Risk & Compliance, Security Operations, Vendor Risk Management and Business Continuity Management, creating a framework that ensures risks are managed and compliance structures and controls are put in place. This improves transparency, auditability, and most importantly, this is done efficiently ensuring you achieve a positive ROI.

We work with GDPR, CCPA, LGPD, LPPD, NIST, PCI- DSS, CSIS, FedRAMP, Sarbanes-Oxley, DnB, FSA, COBIT 4.1/5.0, ISF 2013/16, ISO 27000/1/2, and many more.



Wrangu's privacy compliance software, Privacy Hub, has been built with one thing in mind – to ensure your compliance with the privacy regulations relevant to your business. Privacy Hub combines the flexibility to fit your business whilst delivering excellent efficiencies to drive a strong return on investment (ROI). You will have no trouble with board reporting either as Privacy Hub also provides complete transparency on your privacy compliance activities visualised in a real time dashboard.

Providing support for managing multiple regulations

Comply with CCPA, GDPR, LGPD, LPPD & many other global privacy laws using common processes and a single platform.

Providing Flexibility

Every business is unique, and therefore so is our offering. We do not believe in the 'one size fits all' approach, which is why our products can be configured to deliver your internal and external privacy requirements.

Providing Efficiency

Automation and integration ensures that your team is no longer stuck doing manual tasks that bring little value. We ensure that your team can focus on what matters, according to one analyst the ROI can be as high as 235%!

Transparency

Privacy Hub has the ability to map to your organization, and with its custom dashboarding you are able to see what's important for your organization and gain complete transparency - always. Privacy compliance in real-time, all the time!

Business Continuity Management

Plan, exercise, and recover from disasters effectively with ServiceNow® Business Continuity Management, a key part of a robust integrated risk management program.



Why implement BCM?

Consistent classification of business processes

Define a consistent classification of business processes, interdependencies, and recovery objectives based on impact analysis and risk to the business.

Continuous improvement

Develop and provide continuous improvement to the business continuity plans.

Manage a disruptive event

Identify, analyze, and manage business process continuity during and following a disruptive event.

Report on crisis management

Report on crisis management to support continuous plan improvement.

Locate disaster information

Disaster information can be found using the crisis map that delivers the latest satellite imagery and information like storm paths, evacuation routes and shelter locations.

Assist IT disaster recovery teams

Assist IT disaster recovery teams with disaster recovery testing and system gap analysis.

Security Operations



Prioritize and remediate vulnerabilities and security incidents at a quicker pace. Unify data and processes across IT, security, and risk teams.

Why implement SecOps?

Earlier detection and prioritization

Using SecOps to concisely check smaller segments rather than larger segments at once.

Analysis of your SecOps implementation

Analysis of your current SecOps implementation ensuring you get true value from your investment.

Replace Manual Tasks

Implementing SecOps can replace manual tasks, overcome threats and vulnerabilities with SOAR (security orchestration, automation, and response) and risk-based vulnerability management.

Risk Based Vulnerability

Apply risk-based vulnerability management across your business' infrastructure and applications. Use collaborative workspaces for effective management of risks and IT remediation and increase the level of transparency.

Vendor Risk Management



View and manage ServiceNow Vendor Risk Management services from a single workspace. With consolidated insights into vendor performance, you can make data-driven decisions and maximize value for your organization.

Go beyond your instincts with meaningful data.

Why implement Vendor Risk Management?

Vendor directory

All vendor interactions and communications are centralized in a user-friendly vendor portal to eliminate inefficient email communications and status tracking via spreadsheets that are prone to error.

SLA tracking

Validate vendor performance against SLAs and other contractual obligations.

Vendor satisfaction

Connect and collaborate with vendors in a single home for all exchanges. Easily communicate with stakeholders to gauge satisfaction with vendors and take corrective action.

Vendor profile

Drill down into individual metrics affecting a vendor's overall score. Get a view of the performance of your vendors, and manually adjust calculated vendor tiers cores and validate assessment responses.

Platform Security Analysis

Tenant misconfiguration is one of the most common causes of Cloud breaches. You have been using your ServiceNow instance for some time. Changes have been implemented and ServiceNow's best practices have evolved. Are you sure you know how secure you are?

Why should I do the ServiceNow Platform Security Analysis?

- Get a thorough understanding of the state of the platform security of your ServiceNow instance
- Ensure the security of the platform is fit for now and for your future plans

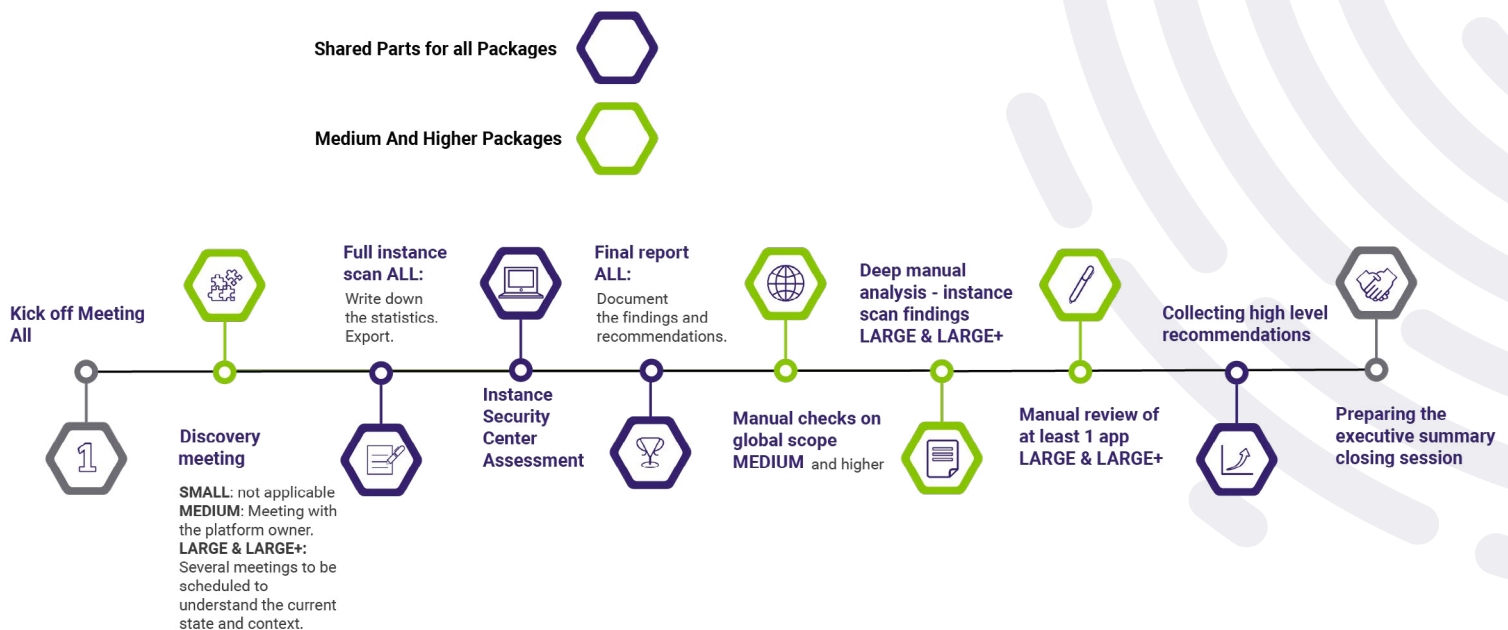
What are we going to do?

- During the kick-off meeting, we understand your business, your objectives, your requirements and the priorities regarding platform security
- Perform interviews with the relevant stakeholders
- Review any previous security review documentation
- Perform both automated and manual checks
- Perform a detailed, in-depth analysis of the outcomes and articulate what that really means for you

What do we deliver?

- Documentation of the findings and high-level recommendations
- Executive summary to outline findings and suggested next steps
- Review the findings with you in an online session so you truly understand the implications
- Identifying the problems of today and showing you how to prevent the problems of the future

Project Roadmap



Data Privacy Training

We offer data privacy training for IAPP certifications, in partnership with OnlineDPO, an IAPP Certified Partner.

Data Privacy Training Delivered by Experts

Our Data Privacy Training is delivered by our partners at OnlineDPO, who have a proven and established reputation, globally, in the education of Data Privacy and Protection and are recognized as an official training partner for the world's largest privacy information community, the International Association of Privacy Practitioners (IAPP).



The IAPP CIPP/E and CIPM are the leading privacy certifications for thousands of professionals around the world who serve the Data Protection, Information Auditing, Information Security, Legal Compliance and/or Risk Management needs within their organizations.

- Flexible learning sessions – variable times and styles available
- Virtual or On-site training platforms available
- Globally recognized accreditation in information privacy
- Pre-course guidance & support
- Multiple course discounts of up to 30%
- Global membership within the IAPP community

GRC/ SecOps Health Check

Health Check for your ServiceNow GRC or SecOps (or both) modules helps your organization get an in-depth technical review analysis of your current GRC or SecOps implementation.

Why should I do the GRC/SecOps Health Check?

- Evaluate your ServiceNow GRC/SecOps setup configuration
- Ensure you get full value out of your investment
- Drive your desirable business outcomes

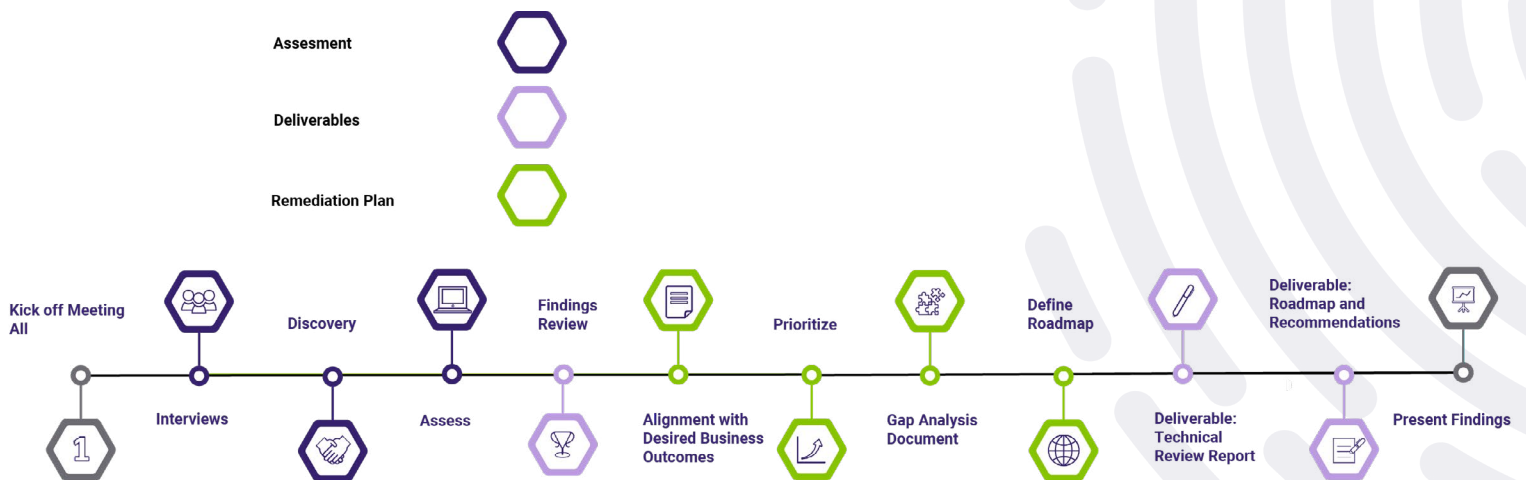
What are we going to do?

- In-depth technical review and analysis of your current GRC/SecOps implementation
- Analyze implementation in the context of business goals
- Investigation of short-term and long-term opportunities within GRC/SecOps

What do we deliver?

- Technical review report
- Gap analysis against business requirements of your current implementation
- Recommended short-term fixes
- Recommended high-level strategic roadmap

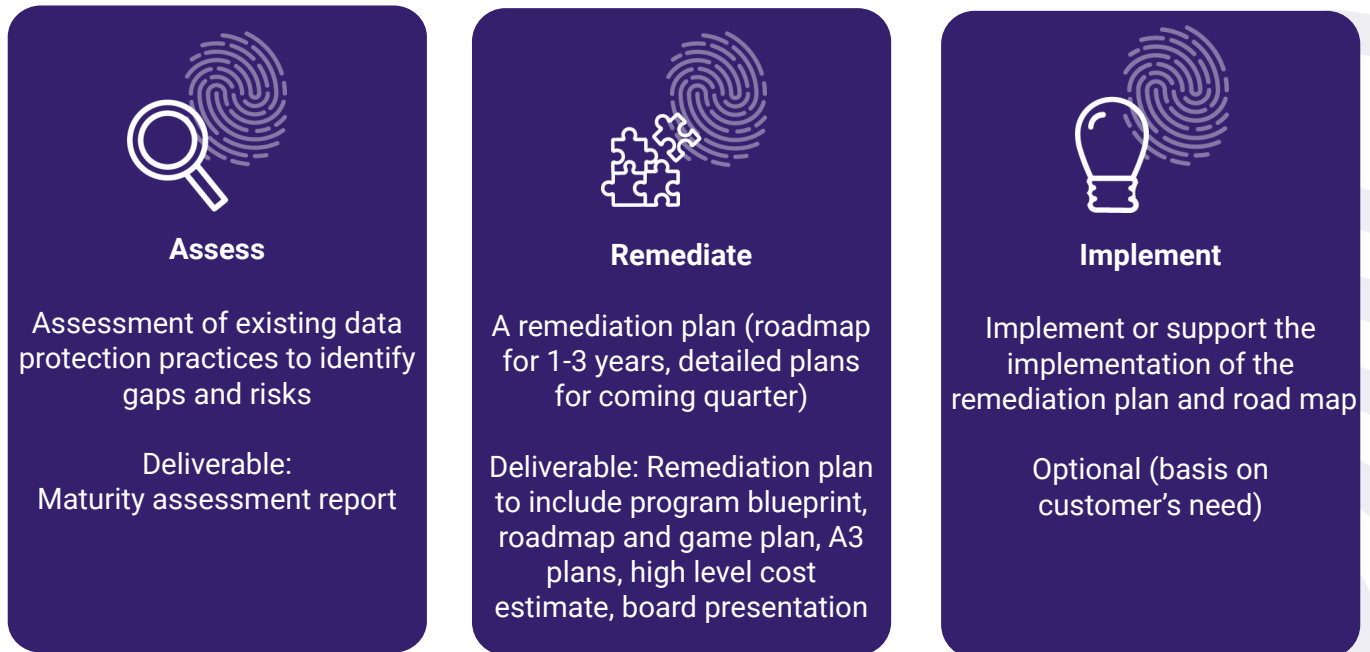
Project Roadmap



Data Protection Management

The purpose of a consolidated data protection program is that of making data more widely available by opening up high-value datasets across the organization and allowing their reuse according to the laws and policies.

We prepared a data protection program package in three steps to assist you with setting-up or revamp your data protection strategy, practices, and policies.



This will enable your organization to:

- Make better use of resources
- Be scalable
- Increase maturity
- Uncover the value of your data
- Optimise processing of personal data
- Provide evidence of compliance and enhance risk mitigation

Project Roadmap



Support Offerings

Finding qualified people is time-consuming, expensive, and stressful. That's why you need an experienced technology staffing provider to help your organization while you enjoy the freedom of not having to recruit. Wrangu's support offerings give you access to experienced ServiceNow administrators, consultants, developers, and testers dedicated to supporting ServiceNow, so your team can focus on its core responsibilities.



Active Monitoring

We will actively monitor your ServiceNow instance and identify weaknesses and opportunities for growth.



Remote Administration Service

Assistance with resolving production issues, configuring functionality, system administration tasks and ServiceNow platform and plug-ins upgrade.



Expert Services

Gain access to a range of highly experienced specialists that will help you utilize the full value of your ServiceNow instance.

Offering	Active Monitoring	Remote Administration	Expert Services
Initial kick-off meeting followed by weekly reporting and monthly status meeting	✓	✓	✓
Execution of ServiceNow instance hygiene best practices, daily, weekly, monthly against production instance.	✓	✗	✗
Platform Security Event monitoring	✓	✗	✗
Identification of possible performance issues, long or endless running jobs, stuck jobs, review of core logs and reporting on any critical issues via execution of ServiceNow instance hygiene best practices	✓	✗	✗
Report detailing product instance status and highlighting top relevant issues found for remediation provided to customer weekly and monthly.	✓	✗	✗
Respond to production technical support demands when your team is busy	✗	✓	✗
Platform and plugin upgrade support	✗	✓	✗
Typical system administration tasks required to support business as usual operations of production environment (data loads, deployment support, user administration, report generation)	✗	✓	✗
Resolution of production issues. Break-fix support for production issues related to GRC, SecOps and Privacy Hub	✗	✓	✓
Configuring production functionality or features, for example new notifications, reports or minor form changes that do not require customization or scripting.	✗	✓	✓
Solution Design & Business Analysis for extensions to already deployed applications or new integrations for existing applications.	✗	✗	✓
Customizing and enhancing operational features (includes development, custom scripting, additional custom workflows to extend functionality already in production)	✗	✗	✓
Test management, Wrangu expertise for all stages of the testing cycles from unit test to user acceptance testing support	✗	✗	✓

Specialists in Retail, Financial Services, Automotive, Pharmaceutical and Tech, Media and Tel-Com

Retail

The global economic slowdown, emerging new purchasing channels and an increasing number of competitors place a strain on the already thin margins and (digital) risks for retailers. Supply chain management and mitigating supply chain risk is ever more complex in a global economy. Network security and data privacy are also ever more important due to legislation and regulations with severe punitive fines.

The fast changes in consumer trends and the global economy, and its implications for retailers products, services and processes, demands a stronger integrated risk and privacy management process. Our services and software help you gain a holistic view of risk, security and compliance. We have delivered solutions for multiple global retail organisations in the UK, France, Sweden, Norway and the Netherlands.

Financial services

The financial services industry has had a tumultuous 10 years, which has seen a fundamental change in the approach to integrated risk management, security and privacy. It faces complex risk and compliance requirements and is threatened by increasing cybercrime.

The ever-changing regulatory environment and the complex nature of banking organizations means there is a real need for both integrated risk management and data privacy management. We have delivered solutions to multiple financial services organizations in the UK, Netherlands, France, Norway and Sweden and offers an understanding of both the risk and compliance approaches required, as well as the regulatory environment (Dutch National Bank, FSA, etc).



Swedish multinational clothing retail company

"With the Privacy Hub by Wrangu we stay ahead of 'time to market' in terms of delivery KPI and supports our business [needs] without having to invent the wheel again, we simply utilize the Wrangu experience and knowledge to be compliant [from] day 1."



French international banking group accelerate their privacy efforts with Wrangu

One of the largest banks in Europe, our customer is a French international banking group currently operating with a presence in 72 countries and with over 200,000 employees. Our customer has successfully implemented the solution in France and the UK and rolled out the implementation globally in the summer of 2020.

French international banking group

"With all the different projects that our teams face/are involved in, Wrangu and the team go beyond their remit and help our teams to prioritize the user stories, define acceptance criteria, clarify any user story, which makes this sprint very valuable."

Specialists in Retail, Financial Services, Automotive, Pharmaceutical and Tech, Media and Tel-Com

Telecommunications

Privacy laws and regulations worldwide place a huge burden on telecommunications enterprises. It creates regulatory risks. Supply chain risks include potential data breaches from third-party technology providers. Meanwhile, customers demand security of their personal data. These risks are in need of extensive integrated risk management, security management and data privacy management, worldwide and in the whole organization. We help you retain control over data privacy and security risks. We have already delivered software and services for telecommunications companies across Europe.

Pharmaceutical

The risks pharmaceutical enterprises face are growing, in frequency and magnitude, especially for trial design and execution, approval, quality and commercial practices. Compliance risks are very high and the industry also face general risks like data breaches and supply chain risks. This will place an additional strain on integrated risk management, security and privacy. Our software and services help you work efficiently on compliance, data privacy and integrated risk management. We deliver solutions worldwide for the pharmaceutical industry.

Automotive

With compliance becoming increasingly important on a global scale, the company is determined to go further. Being compliant with multiple regulations and being able to demonstrate this is one of the main challenges for global organizations and a main business driver for them. The main challenges were how to automate the compliance process, while implementing a single source of truth. At the same time, they needed to break down the barriers of the siloed compliance efforts and bring the entire organization on board with the compliance optimization journey.



Jonathan Hughes, Head of Vodafone Business Security Group

"As part of the Vodafone Business Security Group strategy we have deployed the ServiceNow Security tools Including GRC and VR into the organisation. This has allowed us to increase visibility and drive efficiencies across our internal and customer environments, and aligning with our digital strategy.

Implementing the solution in a complex organisation and environment has been extremely challenging. Wrangu have supported us every step of the way in our journey, providing technical subject matter expertise in designing and building a set of Risk tools that meet our operational requirements; working closely with our delivery, security and development teams. In addition they have guided us on our tooling strategy and roadmap, and through our close relationship they have felt more like a key partner with Vodafone's best interests at heart. Without their knowledge and guidance our internal projects would not have been the success they have been."

About Us

Our mission

Flexible software solutions. For people.

Founded in 2016, our mission is that we enable our clients to maximise the value from their ServiceNow investment, through world class implementation and services, and the creation of intelligent apps helping to solve localisation needs and address the industry specific challenges that our clients have in their business. For more information about us, please visit [our website](#)

Our team

Our team is dedicated to your specific business. Wrangu has the perfect blend of integrated risk, security and privacy knowledge, industry expertise and deep technical software capability. Using the ServiceNow platform and combining our technical expertise with our subject matter expertise in a single package, ensures we can quickly and efficiently deliver the solution that you need. Like no other company, we understand how to translate your privacy, compliance, security and risk requirements into technology deliverables.

Customer engagement and customer confidentiality are key to our work. Following an agile based methodology, we keep you highly engaged and updated throughout the process.

Our dedicated team are located across our headquarters in Amsterdam with an additional office in London.

Our core values



Quality

It's in everything we do, it's never "just good enough"

High quality comes naturally to us and it's in everything we do. Whether it's for a client, project or a piece of work for a colleague there is nothing but perfection.



Leadership

Leading the way because we're the best

Leadership at Wrangu is about being the best, leading the way and demonstrating expertise. It's about impact, influence and inspiration. We get results, spread passion for our work and inspire our colleagues and clients.



Innovation

Imagining the future, improving our world

New and exciting. We're bursting with ideas; we challenge the norm and create inspiring solutions.



Professionalism

Integrity, honesty and all-round ethics

We're respectful and courteous to our colleagues, suppliers and clients. We set ourselves high standards, keep our word, stay loyal and exceed expectations.

Wrangu in numbers



400+ projects



18+ sectors



15+ countries



CONTACT US!

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